

CONNECT ON A NEW LEVEL With OfficeServ™ Communicator

SAMSUNG

Enhanced collaboration. Greater mobility. Increased flexibility. Now there's an integrated communications application that can help you achieve all three—with the end result of providing better service to your customers. With Samsung's **OfficeServ™ Communicator Basic** or **OfficeServ™ Communicator Professional with Messenger,*** you can seamlessly bring together voice, video, and instant messaging capabilities at a price that matches your business size.

Both versions of **OfficeServ Communicator** (Basic and Professional) operate in three modes that can be changed on the fly, so you can switch from DeskPhone to SoftPhone or UCPhone whenever you need to.

UCPhone mode for connecting to Samsung's latest line of SMT-iSeries phones, enables specialized functionality such as uploading and downloading contacts from Microsoft® Outlook.

SoftPhone mode allows you to dial, answer, release, transfer, hold, or host conference calls right from the desktop, whether you are in the office or on the road.

DeskPhone mode provides desktop call control on all non-SMT-iSeries phones.*

OfficeServ Communicator Basic

If you're looking for improved call control and greater convenience, **OfficeServ Communicator Basic** can provide you with both. You can easily view a list of outgoing and incoming calls and hit redial to return calls you may have missed.



OfficeServ Communicator Video Call

Additional features include:

Video calling puts co-workers face to face with a click of a mouse, even if there are many miles between them.

The screenshot shows the 'Missed Calls' section of the OfficeServ Communicator interface. It displays a table with the following data:

Name	Phone Number	Connect Time	Call Duration
Robert Senoj	12145551234	03/31/2010 15:04:07	-
GUEST PHONE	6775	03/30/2010 16:03:53	-
Bart Hoque	6714	03/30/2010 13:11:42	-
Dave V.	6113	03/30/2010 11:11:41	-
Dave V.	6113	03/30/2010 11:04:09	-
LAB Conf Table	2697	03/29/2010 17:55:27	-
John Nonnah	18175559876	03/29/2010 13:43:45	-
Scott Hoek	1972555432	03/29/2010 13:36:47	-
Jane Doe	12145554321	03/29/2010 13:31:03	-
Cindy Lynn	14695556789	03/29/2010 11:52:39	-
Dave V.	6113	03/25/2010 12:35:33	-
SHAWN TDM	7235	03/25/2010 09:20:02	-
Shawn G	6733	03/25/2010 09:19:53	-
SHAWN TDM	7235	03/25/2010 09:19:31	-
Scott H	6778	03/24/2010 17:08:25	-

OfficeServ Communicator Missed Call Log

Screen pops provide incoming caller information.

Audio and video recording to your local PC lets you review what was discussed during a meeting.

Phone book for uploading Microsoft Outlook contacts.

Click to dial from Communicator or Microsoft Outlook or by highlighting a phone number in any document type (TXT, PDF, DOC, XLS, etc.) using a Free Dial Hot Key.

Access network directory service via Microsoft Exchange or a similar server.

Configuration tool allows personalization of your phone's features with ringtones, pictures, and an enhanced phone book.

*Requires OfficeServ Link and license.

Work together even when you are miles apart

OfficeServ Communicator Professional with Messenger*

OfficeServ Communicator Professional has all the Communicator Basic features and adds instant messaging, collaboration, and presence awareness functions. It even gives users the ability to turn an IM exchange into a video conference or whiteboarding session without interruption.

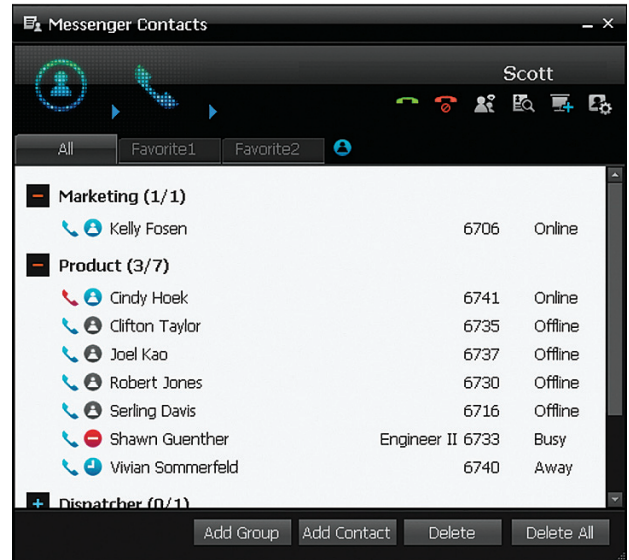
Instant messaging allows for real-time communication between colleagues at a distance.

Whiteboarding lets coworkers collaborate and brainstorm with one another right from their desktops.

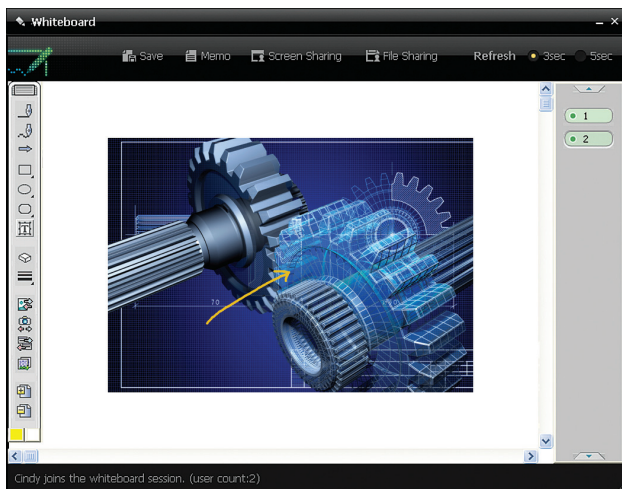
File transfer gives participants in a chat session the ability to exchange files from within the chat window.

Presence awareness enables workers to quickly detect a colleague's availability for a time-sensitive discussion.

NOTE: The above features may be shared among OfficeServ users on up to 8 nodes within a Samsung proprietary network using our networking software (SPNet™).

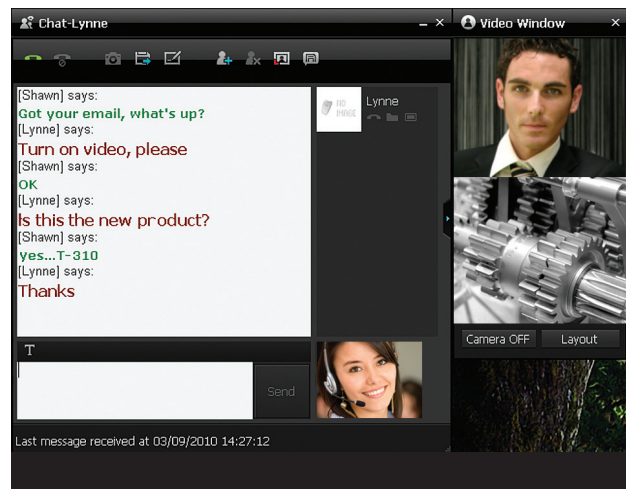


▲ OfficeServ Communicator Professional Presence Awareness



▶ OfficeServ Communicator Professional Video Chat

◀ OfficeServ Communicator Professional Whiteboarding



With the big-business collaboration capabilities offered by OfficeServ Communicator Basic and Communicator Professional with Messenger, your employees can become more efficient inside and outside the office. They'll have the tools to collaborate up close and personal regardless of how much distance there is between them and other business associates, fostering faster decision making, better service, and business growth.

*Requires OfficeServ Link and license.

The features described in this brochure are available to users on similar OfficeServ 7000 Series platforms with v4.46 or higher. See your authorized Samsung dealer for compatibility.

